

Higher Everyday Living Services **Mayfield Aged Care** *Your Caring Home*

We believe that every day should be filled with joy, engagement, and fulfillment. That's why we offer **Higher Everyday Living services** to enhance your daily experience. These services are available to be purchased as a package or individually, if required.

OPTION A: Higher Everyday Living Package

Our **Higher Everyday Living Package** provides you with the convenience of a single discounted fee, giving you access to a range of services to support independence, autonomy, and the empowerment that comes with freedom of choice.

Weekly Package

Value: \$634

Fee: \$315^{1,2}

Equal to \$45 a day



Room Extras

- King single electric bed
- Daily towel service
- Fully serviced bar fridge
- New pillows selected from our pillow menu
- Quality toiletries for personal comfort
- Superior hygiene products
- Personal safe in your room
- Private telephone in your room



Personal Equipment & Services

- Test & tagging of personal electrical items
- Personal online shopping support
- Priority postage service
- Professionally printed clothing name labels
- Next-day personal laundry service



Entertainment & Technology

- In-room smart TV w/ Foxtel
- Internet/Wi-Fi
- Video catch up calls



Dining & Drinks

- Beer, wine & soft drinks with meals
- Choice between 2 hot meals + dessert at lunch & dinner
- All day dining
- Ice-cream cart & lolly cart weekly
- Hot breakfast option daily
- Monthly superior BBQ



Wellbeing & Social Activities

- Bus trips weekly
- Private entertainment/BBQ area
- Private function room
- Mother's/Father's Day Luncheons
- Christmas Luncheon
- Weekly Concert & Happy hour
- Private birthday party
- Footy Club

Why choose the package?

Exceptional Value

Save money compared to purchasing the services individually

Fixed Cost

Enjoy these services whenever you need them, without worrying about extra charges

Convenience

No need to book services & one payment covers all your needs - no tracking multiple costs

Flexibility

Opt-out any time if you're not fully satisfied (conditions apply)

¹ GST inclusive, where applicable

² For fully Government supported low means residents, we offer a subsidised package rate of \$70 per week

OPTION B: Higher Everyday Living services¹

All HELF Package services are available for individual purchase, either as an ongoing⁴ or on-request service. The individual fees are listed below:

King single electric bed	\$26/week	Bus trips weekly	\$26/hour
Daily towel service	\$35/week	Private entertainment/BBQ area	\$78/event
Fully serviced bar fridge	\$16/week	Private function room	\$78/event
New pillows selected from our pillow menu	\$2/week	Weekly Concert and Happy Hour	\$18/person
Quality toiletries for personal comfort	\$9/week	Mother's Day Luncheon	\$52/person
Superior hygiene products	\$11/week	Father's Day Luncheon	\$52/person
Personal safe in your room	\$2/week	Christmas Luncheon	\$52/person
Private telephone in your room - calls included*	\$24/week	Private birthday party	\$364/event
In-room smart TV w/ Foxtel	\$35/week	Footy Club	\$20/person
Internet/Wi-Fi	\$14/week	Beer, wine & soft drinks with meals	\$126/week
Video catch up calls	\$13/session	Choice of 2 hot meals and dessert at lunch and dinner	\$31/week
Test and tagging of personal electrical items	\$21/item	All Day Dining	\$10/week
Personal online shopping support	\$91/session	Ice Cream Cart weekly	\$7/week \$7/item
Priority postage service	\$2/week	Lolly Cart weekly	\$7/week \$7/item
Professionally printed clothing name labels	\$364/person	Hot breakfast option daily	\$91/week
Next-day personal laundry service	\$2/week	Monthly Superior BBQ	\$13/meal

Other HELF Services

Additional HELF Program Services that are also available for individual⁴ purchase are set out below:

Resident private car space	\$12/week	Professionally printed clothing name label	\$1/item
Use your own pharmacist	\$28/week	Hairdressing	See price list

¹ 1 GST inclusive where applicable

⁴ Ongoing services are charged on a per week basis for ongoing access per the service description in the HELF agreement